Our Mission
North Central Texas College is dedicated to student success and institutional excellence.

Our Values
North Central Texas College is accountable to its students, colleagues, and the community and holds the following values to be fundamental:

Affordable, Quality Education
NCTC is passionate about providing access to higher education. Its highly qualified faculty and staff and student-centered programs and services reflect NCTC’s commitment to excellence.

Stimulating Learning Environments
NCTC fosters diverse, challenging, and engaging learning environments to empower its students to impact a global society as creative problem solvers, critical thinkers, and dynamic leaders.

Integrity
NCTC faculty, staff, and students act in an ethical, honest and responsible manner.

Innovation
NCTC embraces creative ideas and challenging initiatives.

Cohesive Relationships
NCTC cultivates productive partnerships through teamwork, personalized attention, and open communication.
In order to fulfill its mission, North Central Texas College has identified three priority goals and the “will” statements that describe the College’s commitment in each area:

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<th>Priority Goal</th>
<th>Action Items</th>
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<td>Foster Student Success</td>
<td>- Improve student retention at the course and program level, term to term.</td>
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<td>- Improve student completion rates from Fall to Spring.</td>
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<td>- Provide learning and career pathways to foster continuous learning.</td>
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<td>- Align courses and programs with external standards and professional requirements.</td>
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<td>Meet Community Needs</td>
<td>- Identify and respond quickly to the existing and changing needs of our regional economy.</td>
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<td>- Partner with businesses, ISDs, municipalities and higher education institutions.</td>
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<td>- Offer events that improve community life and foster institutional support.</td>
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<td>Ensure Institutional Excellence</td>
<td>- Strive for further efficiencies in the corporate function of the institution.</td>
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<td>- Maintain our physical, equipment and technology infrastructure to meet the needs of students, employees, and community.</td>
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<td>- Provide professional development to improve performance of employees and work groups.</td>
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**Foster Student Success**

*To accomplish this priority goal, NCTC will implement the following action items:*

**Action Item 1.1**

**Improve student success through student completion.**

Research shows that fewer than four of every ten students nationally complete any type of degree or certificate within six years. NCTC will adopt student engagement strategies that will improve student completion. Strategies such as integrated and comprehensive advising models, increasing student to faculty interaction, intervention plans for at-risk students, summer bridge programs, and continued and more widespread supplemental instruction.

**Action Item 1.2**

**Create a Freshman Seminar Course**

Research continues to point to the fact that students struggle to understand what it means to be a “college student.” NCTC will create and implement a freshman seminar course which will add value to College 101 and focus on preparing students for successful matriculation through college.

**PRIORITY GOAL #1 EXPECTED OUTCOME**

NCTC will demonstrate increasing student engagement and will exceed comparatives sized institution benchmarks on student performance indicators, such as completion of coursework, persistence, and student success.
Meeting Community Needs

To accomplish this priority goal, NCTC will implement the following action items:

Action Item 2.1

Reinforce the public recognition of NCTC as a superior comprehensive community college.

NCTC serves a variety of communities which need a more comprehensive understanding of the mission, vision, and impact the college has in education, workforce, and economy. NCTC will redesign its logo to incorporate the District perspective, and will embark in creating marketing campaigns to inform the community of the College’s services and successes.

Action Item 2.2 Create

Identify, Establish and Enhance partnerships with local communities

NCTC will continue to identify career pathways, develop curriculum and programs to meet regional workforce demand along with strengthening dual credit initiatives.

Action Item 2.3

Create a minority outreach program

NCTC will identify minority students and will develop strategies to implement that will increase their persistence, completion and success.

PRIORITY #2 EXPECTED OUTCOME

NCTC will experience increases partnerships with local Economic Development Centers, City Leaders, Independent School Districts and will see increase success among minority student populations and success.
Ensuring Institutional Excellence

To accomplish this priority goal, NCTC will implement the following action items:

**Action Item 3.1**

Create a campus culture in which employees collaborate and communicate effectively.

A collaborative institutional climate fosters mutual trust and respect and leads to more effective and efficient operations. NCTC will develop and implement strategies to encourage greater collaboration and communication, resulting in efficient, accurate and supportive services for internal and external customers.

**Action Item 3.2**

Implement a comprehensive professional development program

NCTC will implement a comprehensive professional development plan that will create a common experience among staff. This plan will allow for better communication and will identify key strengths and weaknesses of employees to allow for tailored training to improve the skills of staff.

**Action Item 3.3**

Develop master plan for each campus.

NCTC will create and implement a Master Plan, including, new buildings and renovations, in order to build a more cohesive physical campuses that will be consistent with NCTC programmatic needs.

**PRIORITIZED GOAL #1 EXPECTED OUTCOME**

NCTC will demonstrate increasing levels of efficiency in planning, collaboration and communication while increasing opportunities for professional development activities within the institution.