

Scribner Writers Series

User's Guide

GaleNet



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Chapter 1

Welcome to Scribner Writers Series

This chapter provides a brief introduction to Scribner Writers Series (SWS), including:

- Highlights and features of SWS
- How to use this manual
- Gale contact information
- Key concepts – navigation, search tips, and how to cite the documents you find in SWS

Chapter 2 will build on this introduction to provide you with step-by-step instructions for using SWS.

Please see the *Getting Started with GaleNet User's Guide* for general information on GaleNet products, including how to access SWS, navigate screens, work with Mark Lists and InfoMarks, use advanced search techniques, contact Gale Customer Support, and more. This guide is available from your Gale Representative or from the Gale web site at www.gale.com/userguides.

Access Bio-critical Essays Online

Discover a thorough and easily accessible collection of essays about writers and their works written by noted scholars

Scribner Writers Series (SWS) provides an easy-to-use reference to more than 1,500 original bio-critical essays covering writers of all nationalities and time periods. SWS includes the complete content of the print version of Scribner's *The Scribner Writers Series*. Many authors are seen from multiple perspectives in two, three, or even four essays, including overviews as well as specialized treatments from literary genre- or movement-specific coverage.

Each essay averages five pages in length and provides a concise introductory preface, a biography placing the writer's work within a personal and historical framework, and citation information.

SWS provides simple search paths and multiple ways to view information, supporting the unique research needs of students. Its "research ideas" search path allows students to discover writers based on curriculum-based research topics. Extensive cross-referencing via hyperlinks makes jumping between related writers a simple task.

Applications

Students, public and academic librarians, and library patrons can use SWS to:

- Locate information about a wide range of writers for literary research, personal reading, book clubs, or general information
- Find other works by favorite writers as well as works by similar writers
- Locate biographical information on favorite writers

Benefits

Designed to facilitate the literary research process by providing various approaches to discovering information:

- Select a writer name or topic from a comprehensive list to find all documents pertaining to that writer or topic
- Design a specific search using such criteria as writer name, genre, time period, gender, nationality/ethnicity, and full text
- Discover research ideas from curriculum-related topics and the writers associated with them

- Jump to major subheadings within each essay using the table of contents, or between entries using links to other writers in SWS

Coverage

SWS features in-depth coverage of 1,564 writers with extensive essays. Its collection of carefully selected writers spans a wide variety of time periods, geographic locations and cultures, including:

- African American Writers
- African Writers
- American Nature Writers
- American Writers
- Ancient Writers
- The Books of the Bible
- British Writers
- European Writers
- Latin American Writers
- Modern American Women Writers
- Science Fiction Writers
- Supernatural Writers
- Writers for Children

Students can also use SWS to explore thematic and curriculum-related topics and the authors associated with them, providing a convenient starting point for research.

What you'll find

The following elements may be included in a SWS entry:

- **CONTENT** – Essays, biographies, and biographical and critical studies from *The Scribner Writers Series*
- **ESSAYS** – provide a comprehensive analysis of the writer's career and works, concentrating on the critical reception of the writer's works
- **HYPERLINKS** – let you jump between essays to other writers in *The Scribner Writers Series*

- **SELECTED BIBLIOGRAPHIES** – include works of the writer, along with the publisher and year of publication, often organized by genre
- **BIOGRAPHICAL AND CRITICAL STUDIES** – list works about the writer that can be used for further research
- **CITATIONS** – provide information on the original publication of the essay in *The Scribner Writers Series*

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About this Manual

This manual is your guide to all aspects of using Scribner Writers Series. The “Key Concepts” section in this chapter outlines basic functions such as navigation, citing the information you find in SWS, and how to improve your searches.

Product features and functions used throughout GaleNet are described in detail in the *Getting Started with GaleNet User's Guide*. This guide is available from your Gale Representative or from the Gale web site at www.gale.com/userguides.

Chapter 2 provides an in-depth look at performing searches and working with search results.

In addition to the instructions found in this manual, you can also consult the online help files found in SWS by clicking the **Help** button found in the navigational sidebar at the left of every screen.

Contacting Us

Gale is pleased to offer Scribner Writers Series to you and your library. If you have any additional questions about this product, please contact Gale at:

1-800-877-4253

This number will connect you with all the departments with which you may need to speak. To expedite your call, please have your customer number on hand.

You can also e-mail comments by clicking the **Comments** button found in the navigational sidebar to the left of the Scribner Writers Series main menu page. For customers outside the U.S. and Canada, send an e-mail to *international@gale.com*.

Additional contact information, hours of operations, and a list of departments are provided in Chapter 4.

Key Concepts of Scribner Writers Series

Moving Around in Scribner Writers Series

The navigational sidebar at the left of SWS screens provides buttons to help you work with and move around in SWS. In general these buttons are described with the screen on which they appear. The following buttons appear on most screens:

Gale Group Databases	Used to leave Scribner Writers Series and link to the other Gale databases in your subscription
Main Menu	Displays the main Scribner Writers Series page so that you can select a search method
Help	Displays online Help information similar to this manual

In addition, standard GaleNet navigational buttons such as **About** can be found on the navigational sidebar at the left of the online Help screens. See the *Getting Started with GaleNet User's Guide* for a complete listing of the standard GaleNet navigational buttons.

Printing Documents

You can print any essay in Scribner Writers Series using the **Format for Printing** button, found on the left side of a document display page. This allows you to print the text portion only of the document and not the surrounding icons and title bar. See the *Getting Started with GaleNet User's Guide* for more information on formatting a document for printing.

If you wish to print data from screens other than those described above, you must use your browser's print function. See the *Getting Started with GaleNet User's Guide* for more information.

Citing Documents

There are a variety of citation style choices, including MLA (Modern Language Association), APA (American Psychological Association), or The Chicago Manual of Style. Submission guidelines or your professor's preference may govern your choice of citation style. Regardless of the particular style chosen the goal of citing electronic publications is to provide enough information so that the reader can locate the article, either electronically or from the original print. For information and examples on citing Gale sources, see the *Getting Started with GaleNet User's Guide* or go to www.gale.com/customer_service/citing.htm.

Improving Your Search Results

See the *Getting Started with GaleNet User's Guide* for additional search tips and techniques.

Follow these guidelines to improve your search results in Scribner Writers Series:

- **Be specific.** If you're looking for information about courtly love, enter both of those words in your search. If you enter just *love*, your search will give you more results than you want. By using specific search terms to narrow your search, you can locate essays that better fit your information needs.
- **Use quotation marks for exact phrases.** Generally speaking, each type of search will look for the presence of the word(s) you entered in any combination unless quotation marks are used. Enclosing your search terms in quotation marks causes Scribner Writers Series to search for an exact match.
- **Use search operators and wild cards.** The In-Depth Search option (see page 11) allows the use of Boolean operators (AND, OR, and NOT) and wild cards (*, ? and !) to target your search. You may also combine phrases and single search terms in the search box. For example, enter "*ancient Rome*" AND *Caesar*. See "Search Operators and Wild Cards" in the *Getting Started with GaleNet User's Guide* for additional information.
- **Broaden your search by using OR.** For example, type *racism or prejudice*. Unless you tell the search engine otherwise, it finds only those essays

containing all of the words that you specify. By inserting OR between your search words, you'll find documents that contain as few as one of your requested words. Using OR will increase the number of essays that are found; use OR if your search isn't finding enough essays. See "Search Operators and Wild Cards" in the *Getting Started with GaleNet User's Guide* for more information on the OR operator.

- **Search for plural or other word endings.** For example, if you are looking for discussions of murder, search for various forms of the word in one of the following ways:

- Use the OR operator as the connector. For example: *murder OR murders OR murderer OR murderous*
- It is also possible, depending on the desired search term, to use a wild card character to retrieve variations of a word. For example: *murder** will retrieve murders, murderer, murderers, etc.

See "Search Operators and Wild Cards" in the *Getting Started with GaleNet User's Guide* for more information on the OR operator and wild cards.

- **Use synonyms for your original words.** For example, enter *nervous breakdown OR mental breakdown OR nervous disorder OR mental instability*.
- **Watch the use of special characters.** Follow these guidelines when using special characters:
 - A hyphen (-) used between two words is considered part of the term. If you are searching for a word or phrase that normally contains a hyphen, include the hyphen. For example, enter *nineteen-thirties* or *self-doubt*.
 - Apostrophes (') are not recognized by the search engine and should be deleted from search terms. Enter *Salem Lot* (instead of *Salem's Lot*) or *Chatterly* (instead of *Chatterly's*).
 - Ampersands (&) are not recognized by the search engine. Instead, use the W (Within) proximity operator. For example, enter *Socialism Radicalism W2 Nostalgia* (instead of *Socialism, Radicalism & Nostalgia*). See "Search Operators and Wild Cards" in the *Getting Started with GaleNet User's Guide* for additional information.
- A period (.) used between two words is considered part of the term. If you are searching for a name that contains initials, it is generally best to put

spaces around the abbreviated letters, as in *W. E. B. Du Bois* or *W E B Du Bois*.

Chapter 2

Getting Started with Scribner Writers Series

Chapter 2 begins with the Scribner Writers Series main menu page and a description of the search options available. A sample In-Depth search by Name of Writer is presented which provides a step-by-step example showing you how to begin your search, view the results list, and link to an essay. Lastly, the chapter will explain how to use the other SWS search options: Writers A-Z and Research Ideas.

Remember to refer to the *Getting Started with GaleNet User's Guide* for general information on using GaleNet databases.

Scribner Writers Series Main Menu

See the *Getting Started with GaleNet User's Guide* for information about accessing GaleNet and Scribner Writers Series (SWS).

SWS provides a simple-to-use interface to help you uncover information about writers of all nationalities and from all time periods



– from ancient times and the Bible to modern science fiction writers.

The Scribner Writers Series Main Menu provides three search options you can use to find information about writers:

- Writers A-Z** Browse an alphabetical listing of all writers covered in SWS. See page 19.
- In-Depth Search** Use words or phrases to find information based on a writer's name or by genre, gender, nationality/ ethnicity, time period, or language. See page 11 for a sample search.
- Research Ideas** Choose a specific research topic from a curriculum-related list, then link to information for writers related to that topic. See page 20.

Performing an In-Depth Search

The In-Depth Search page allows you to perform highly targeted searches to identify writers and related essays that fit certain search criteria.

The screenshot shows the 'In-Depth Search' interface for the Scribner Writers Series. The search criteria are as follows:

- Name of Writer: hughes
- Gender: *None selected*
- Genre: *None selected* (dropdown menu open showing: Autobiography, Children's Literature, Criticism, Early Prose Fiction, Fiction)
- Language: *None Selected* (dropdown menu open showing: Acholi, Afrikaans, Akan, Arabic, Aramaic)
- Time Period: *None selected* (dropdown menu open showing: Ancient, Medieval, Renaissance, 16th Century, 17th Century)
- Nationality/Ethnicity: *None Selected* (dropdown menu open showing: African-American, Algerian, American, Angolan, Arab)

Additional elements include a 'Search' button, a 'Clear Form' button, and a 'Return results' dropdown set to '10'. A 'Full Text Search' text box is located at the bottom of the search area. A search tip reads: "Search tip: You may use wild cards (* and ?) and boolean operators (AND, OR and NOT) in the Full Text search box above." Copyright information at the bottom states: "© 2001 by Gale Group. All rights reserved. Gale Group is a Thomson Corporation Company. The Scribner Writers Series © 1999 Charles Scribner's Sons An Imprint of Macmillan Library Reference USA".

When searching SWS with the In-Depth Search page, you may enter terms in a single category, in several categories, or in all of the categories. If you specify information in more than one category, SWS automatically uses the

AND Boolean operator, looking for writers that are classified by *all* of the categories that you specified.

The In-Depth Search page provides the following search categories:

Name of Writer

Enter a complete name or any word or combination of words known to be part of the author's name. Variant names and pseudonyms used by the author are also searchable as part of the author name. Examples:

- Gore Vidal
- Vidal, Gore
- Hemingway
- Erich

See page 13 for a step-by-step example of a Name of Writer search.

Gender

Search for male writers, female writers, or both. The default includes all writers.

Genre

Find essays on writers based on the type of literature that they create. Scroll the list box to display the available genres, then click on the desired genre to highlight it. To select more than one genre, press and hold the CTRL (CONTROL) key, and click on multiple items.

Language

Search for writers who write in a particular language. Scroll the list box to display the available languages, then click on the desired language to highlight it. To select more than one language, press and hold the CTRL (CONTROL) key, and click on multiple items.

Time Period

Find essays on writers based on the time period(s) to which they belonged. Scroll the list box to display the available time periods, then click on the desired period to highlight it. To select more than one time period, press and hold the CTRL (CONTROL) key, and click on multiple items.

Nationality/Ethnicity

Find essays on writers based on their birth or citizenship in a particular nation or country, or based on their membership in a group that shares a common language, culture, customs, or background. Scroll the list box to display the available nationalities and ethnicities, then click on the desired

nationality/ethnicity to highlight it. To select more than one, press and hold the CTRL (CONTROL) key, and click on multiple items.

Full Text Search

Search for the presence of any word or words within the database, whether in the body of an essay or in additional text fields. In addition, the Full Text Search allows you to search for all forms of the writer's name, the writer's works, genres, and subjects.

Searching by Writer Name – A Step-by-Step Sample Search

The following sample search shows you step-by-step how to search SWS for information about a particular author using the In-Depth Search page. You may also search for a specific writer using the Writers A-Z page, as described on page 19.

1. Define and start your search.

Type the information into the appropriate categories on the In-Depth Search page

The screenshot shows a search form with the following fields and options:

- Name of Writer:** A text input field containing the word "hughes".
- Gender:** A dropdown menu currently set to "*None selected*".
- Genre:** A dropdown menu currently set to "*None selected*", with a list of genres visible: Autobiography, Children's Literature, Criticism, Early Prose Fiction, and Fiction.
- Search:** A button with a mouse cursor over it.
- Clear Form:** A button.
- Return results:** A label above a dropdown menu set to "10".

according to the particular writer(s) you would like to find, as described in the previous section. Remember that you may enter terms in multiple categories; SWS automatically uses the AND Boolean operator, looking for writer(s) that match *all* the terms you specify.

2. Specify the number of results to view per page.

You may specify how many citations will appear on the results list page by selecting from the Return Results pull-down list. You may view 10, 20, or 50 citations per page.

3. When you have made your search choices, click on the Search button.

After you click on the **Search** button, SWS will display a results list showing the writers and the corresponding essays that match your search criteria, as described on page 14.

Use the **Clear Form** button to remove all information you have entered.

Search tips

- You may use Boolean operators (AND, OR, NOT, etc.) and wild cards (*, ?, !) in the Full Text search box to expand your search. See “Search Operators and Wild Cards” in the *Getting Started with GaleNet User’s Guide* for additional information.
- If a search with the pre-defined categories yields no results, you may want to try a full-text search with the Full Text search box.

See page 6 for additional search tips.

Viewing Search Results – The Results List

Continuing the example begun in the previous section, we will now view the results for the In-Depth search for Hughes.

Once you have filled in your search criteria and clicked the **Search** button, a results list of citations that match your search will appear.

The screenshot displays the 'Scribner Writers Series' interface. On the left is a navigation menu with 'Revise Search', 'Main Menu', and 'Help'. The main content area is titled 'In Depth Search Results' and lists search results for 'Hughes, Langston'. Each result includes the author's name and a link to the document title. A tooltip is visible over one of the links, instructing the user to 'Select a citation to retrieve the corresponding document.'

The In-

Depth Search Results page shown here displays an alphabetical list of the writers that fulfill your query. Similar results list pages will appear at other times as you are using SWS.

The In-Depth Search Results page shows the module in which the material resides. SWS includes the following modules:

- African American Writers
- African Writers
- American Nature Writers

- American Writers
- Ancient Writers
- The Books of the Bible
- British Writers
- European Writers
- Latin American Writers
- Modern American Women Writers
- Science Fiction Writers
- Supernatural Writers
- Writers for Children

If the author of the title you are researching wrote under a pseudonym, articles will usually be listed under the author's legal name, but the search results may also include articles listed under the pseudonym. You should check for both instances in the results list.

Navigating the Results List

If multiple entries match your search, the number of citations displayed on each page of the results list corresponds to your selection in the Return Results pull-down list on the previous page when you initiated your search. If you want your results list to display fewer or more citations on a page, click the **Revise Search** button. Then select 10, 20, or 50 from the Return Results pull-down list.

If your results exceed a page, the results list opens on page one, and you can click on the page numbers to move through the list of names. You may also use the following buttons found at the bottom of a multi-page results list:

First Page	Displays the first (10, 20, or 50) citations in the results list. This button is not displayed if you are already at the first page.
Previous Page	Displays the previous (10, 20, or 50) citations in the results list. This button is not displayed if you are at the first page.
Next Page	Displays the next (10, 20, or 50) citations in the results list. This button is not displayed if you are at the last page.

Last Page

Displays the last (10, 20, or 50) citations in the results list. This button is not displayed if you are already at the last page.

When you select a citation, SWS will retrieve the corresponding essay, as shown in the next section.

Viewing a Sample Essay

Once you have selected a citation from the results list, the full document will be retrieved and displayed.

The screenshot displays the Scribner Writers Series interface. On the left is a dark blue sidebar with navigation buttons: Results List, Revise Search, Main Menu, Help, and Format for Printing. The main content area has a dark blue header with the Gale Group logo and the text 'The Scribner Writers Series'. Below the header, the author's name 'Langston Hughes' and dates '1902-1967' are shown. A 'Go to:' section contains links for 'Essay', 'Selected Bibliography', and 'Citation'. The 'Essay' section is expanded, showing the beginning of an essay. The text reads: 'IN 1924, WHEN at the age of twenty-two Langston Hughes found himself broke in the Italian city of Genoa, he composed one of the most famous poetic statements in twentieth-century American literature, "I, Too":' followed by the lines 'I, too, sing America. / I am the darker brother.' Below this is a box stating 'Part of actual page content removed.' The text continues with a discussion of Hughes's work, mentioning 'Protest (1973)', 'Arna Bontemps', 'Chicago Defender', and 'The Collected Poems of Langston Hughes (1994)'. Another 'Part of actual page content removed.' box follows. The 'Citation' section is also expanded, showing the following citation information: 'LANGSTON HUGHES / David Roessel / American Writers / Retrospective Supp. Pages 193-214 / Copyright 1998 / Charles Scribner's Sons'. At the bottom of the interface are buttons for Results List, Revise Search, Main Menu, Help, and Format for Printing.

Langston Hughes
1902-1967

Go to:

- [Essay](#)
- [Selected Bibliography](#)
- [Citation](#)

Essay

IN 1924, WHEN at the age of twenty-two Langston Hughes found himself broke in the Italian city of Genoa, he composed one of the most famous poetic statements in twentieth-century American literature, "I, Too":

I, too, sing America.
I am the darker brother.

Part of actual page content removed.

Protest (1973) and the edition of the letters of Hughes and [Arna Bontemps](#) selected by Charles Nichols (1980). With the appearance in the 1990s of an expanded edition of *Protest's* volume, new editions of the Simple stories and the Harper, the collection of *Chicago Defender* columns the publication of Hughes and [Zora Neale Hurston's](#) Mary Louis Gates, and *The Collected Poems of Langston Hughes* (1994), the situation improved. But the need remains for a critical edition of Hughes's major works.

Hughes was probably already aware of his "simple" reputation when he gave one of his most enduring creations, the Harlem everyman Jesse B. Semple, the nickname "Simple" in 1943. Hughes certainly learned from the examples of [Walt Whitman](#) and [Carl Sandburg](#), but the white author who probably had the most influence on Hughes was [Mark Twain](#). All three used what Harper has

Part of actual page content removed.

Citation

LANGSTON HUGHES
David Roessel
American Writers
Retrospective Supp. Pages 193-214
Copyright 1998
Charles Scribner's Sons

See page 3 for a complete listing of the elements that may be included in a SWS essay.

Navigating Documents

Using the “Go To” Links

The essays in SWS have “Go To” links that function as an internal table of contents that make it easy for you to jump directly to the category of information in which you are interested. Clicking these links will move you down the page to the appropriate heading. Alternately, you can use the scroll bars (not shown) to read through the document sequentially.

Documents may include the following “Go To” links:

- **Essay.** Provides a comprehensive analysis of the writer’s career and works, concentrating on the critical reception of the writer’s works. Writer names mentioned within an entry that also have an essay in *The Scribner Writers Series* are hyperlinked; clicking on the highlighted writer name will take you directly to that writer’s entry.
- **Selected Bibliography.** Includes works of the writer, along with the publisher and year of publication – often organized by genre. Biographical and Critical Studies lists works about the writer that can be used for further research.
- **Citation.** Provides information on the original publication of the essay in *The Scribner Writers Series*.

Tip: Keep in mind that you can use your browser’s search function to find specific term(s) on the current page.

Retrieving another document

Click the **Results List** button found on the navigational sidebar at the left and at the bottom of the page to return to the results list to select another document (see page 14 for how to navigate the SWS results list).

Revising your search

To revise your search click the **Revise Search** button on the navigational sidebar at the left and at the bottom of the page to return to the SWS main search page. The search criteria you entered previously will be displayed so that modifications can be made.

Clicking the **Main Menu** button will return you to the SWS main menu page.

Printing the document

See page 5 for information on the **Format for Printing** button.

Searching for Writers A-Z

Use the Writers A-Z search page to view a complete list of all writers covered in SWS. Select any author on the list to be taken to the corresponding essay, either

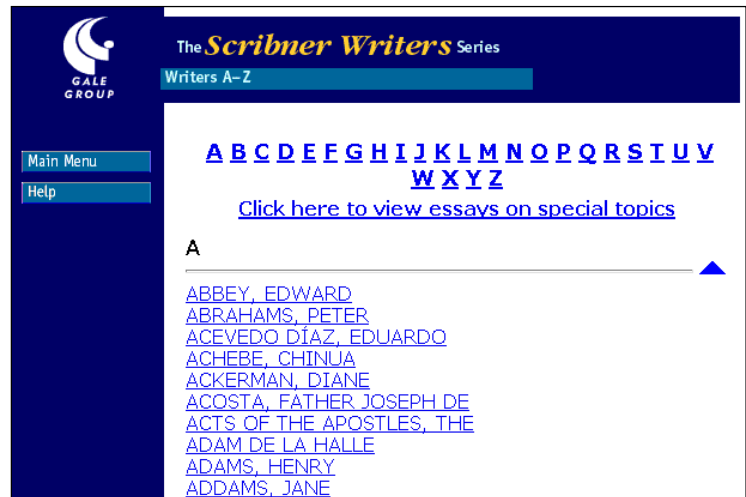
by scrolling through the list or jumping to a certain spot in the alphabetical list by clicking on the letters at the top of the screen.

Some writers have more than one Scribner essay. In these cases, the writer's name will appear on the list multiple times, each of which corresponds to a complete entry on the writer.

Use the upward pointing triangle that appears to the far right of each letter (A, B, C...) to move back to the top of the list.

Use the **Click here to view essays on special topics** link to view topics covered by SWS. Examples include: Arthurian Romances, Four Metaphysical Poets, Poets of World War I (British), Troubadours and Trouvères, and Western Geologists and Explorers.

Clicking the **Main Menu** button will return you to the SWS main menu page.



Searching for Research Ideas

Use the Research Ideas page to view a list of curriculum-related thematic and chronological topic ideas. The page to the right



shows some of the available categories.

Clicking on a topic idea will display either a list of sub-topics or a list of writers associated with that topic. Clicking on a sub-topic will display a list of writers associated with that topic.

From the list of writers, you can select a writer to go directly to the essay on that writer. See page 17 for information on viewing an essay in SWS.

Clicking the **Main Menu** button will return you to the SWS main menu page.

Chapter 3

Customer Support

Gale is committed to supporting its customers throughout the lifetime of their GaleNet subscriptions. Our staff of customer and technical support specialists, including our all MLS-degreed Content Support (Search Assistance) team, are ready to answer all your questions.

The [gale.com](http://www.gale.com) website, especially the Customer Service and Education pages (www.gale.com/customer_service/), contains product education materials such as User's Guides, Fact Sheets, Navigation Guides, sample searches, Technical Bulletins, Titles Lists, FAQs, plus information on email lists and discussion groups to meet your internal training requirements.

Contacting Us

For U.S. and Canadian Customers...

1 - 800 - 877 - GALE
248 - 699 - 4253

To e-mail all Customer Resource Center departments, please go to www.gale.com and click on **Customer Service**.

Search Assistance

24 Hours A Day, 7 Days A Week
FAX 650-378-5442

Gale
Content Support
362 Lakeside Drive
Foster City
CA 94404

- Recommending Gale products that best meet your needs
- Consulting on search strategies
- Offering tips on maximizing the use of Gale databases
- Answering questions regarding content and editorial issues

Technical Services

24 Hours A Day, 7 Days A Week
FAX 800-676-2345 OR 650-358-4639

Gale
Technical Support
362 Lakeside Drive
Foster City
CA 94404

- Troubleshooting software, Internet, platforms, hardware problems
- Issuing usage reports
- Advertising web product access issues
- Answering password questions

Customer Services

8:00 a.m. - 7:00 p.m. M-F (EST)
FAX 248-699-8093

Gale
Customer Support
27500 Drake Road
Farmington Hills
MI 48331

- Billing inquiries and invoice requests
- Fulfillment claims - lost or damaged product
- Identifying orders - subscription information
- Shipment of point-of-use materials

web Installations

8:00 a.m. - 5:00 p.m. M-F (EST)

Gale
web Installations
27500 Drake Road
Farmington Hills
MI 48331

- Contact this group for new installations only

For International Customers...

Asia	Australia & New Zealand
Gale 49, Jalan USJ 9/3A UEP Subang Jaya 47620 Petaling Jaya Selangor Darul Ehsan Malyasia <i>TEL + 60-3-731-6391</i> <i>FAX + 60-3-731-1772</i>	Gale Suite 607, Princess Tower 1 Princess Street Kew VIC 3101 Australia <i>TEL + 61-3-9205-9691</i> <i>FAX + 61-3-9205-9694</i>
Europe, Africa & Middle East	Latin America
Gale 110 St. Martin's Lane London, WC2N 4BA United Kingdom <i>TEL + 44-20-7257-2930</i> <i>FAX + 44-20-7257-2940</i>	Gale 3900 NW 79th Ave. Suite 511 Miami, FL 33166 USA <i>TEL + 1-305-477-0059</i> <i>FAX + 1-305-477-0855</i>